



Sure Hotel by Best Western Hotel Milano

In this document, we will provide you with information regarding the accessibility of our hotel.

You will find the description of these areas:

- Car park and access to main entrance
- Main entrance and Reception
- Lifts
- Internal routes
- Toilet facilities
- Rooms
- Catering

For more information or any particular requests, please write to:

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CAR PARK AND ACCESS TO MAIN ENTRANCE



The hotel has a private car park, both outside (uncovered) and underground. The pavement of the outdoor car park is tarmac, while that of the underground car park is concrete.

From the outdoor parking lot, the path to the main entrance door is flat, the pavement is tarmac. From the underground car park, on the other hand, the entrance is 70m away and can only be reached by stairs.

There are not podotactyl indicators (loges) for the blind/visually impaired.

MAIN ENTRANCE AND RECEPTION



When entering, there is a bell to request assistance.

The access door has an automatic sliding system and has no handle.

Inside there is no carpet runner/door mat and there is marble flooring.

In the lobby there are seats, namely sofas.

The portage service is not available.

Height of reception desk	cm 106
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LIFTS



Our hotel has 3 lifts to access the floors and these are located in the lobby.

Size of inner cabin	cm 91x115
Height of call button	cm 118
Sliding doors	yes
Type of door opening	on one side only
Width of clear opening	cm 70
Audible indication of floors	yes, with just an acoustic signal
Call button with braille or raised characters	yes
Button panel with braille or raised characters	yes
Button panel with large characters	yes

INTERNAL ROUTES



The corridors have a carpet floor and along the paths there are no doors or passages narrower than 90 cm.

There is no protruding wall decor.

Stairs

Our hotel is a 5-storey building.

Handrails in the corridors	no
Handrails along the stairs	yes
Stairlift	no
Floor markings at the beginning and end of each flight of stairs	no

Lighting

Lighting location	wall lighting
Light control system	always on

TOILET FACILITIES



The toilet facilities are located on the ground floor.

There is not a bathroom access room.

Bathroom features

Size of bathroom	cm 205x195
Type of flooring	marble
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	no
Grab bars	yes
Baby changing table or station	no

ACCESSIBLE ROOM



There are 3 accessible rooms for people with motor disabilities. All rooms are equipped with a private ensuite.

Room service is not available.

Type of flooring	tile
Door style	hinged door
Lock style	keycard
Type of handle	knob handle
Space around bed	on one side only
Window style	manual
Control mechanism of blackout blinds or shutters	button/touchscreen operating panel
Light control system	button/touchscreen operating panel
Air-conditioning	button/touchscreen operating panel

Accessible bathroom features

Size of bathroom	cm 194x240
Type of flooring	tile
Door style	hinged door
Type of lighting	switch
Alarm bell/pull cord	yes
Pedestal sink	yes
Mixer tap	lever head tap
Tilted mirror	no
Wall hung toilet	yes
Bidet shower next to toilet	no
Floor-level shower	yes
Grab bars	yes

The hotel has several types of rooms in various sizes and with different features. Please contact us if you need further information and to find the most suitable solution for your stay.

CATERING



Breakfast Room

The hotel's breakfast room is on the ground floor and has the following features:

Difference in level/obstacles	no
Type of flooring	marble
Main door style	single hinged door
Opening direction	inwards
Shape of tables	square, rectangle
Position of table legs	central
Type of seats	chairs
Table service	no
Easy reading/braille menu	no
QR code menu available for tablets or smartphone	no
Personalised/allergy-friendly menu available	yes
Highchairs and tableware for children available	yes

Restaurant

The hotel restaurant is currently closed (expected to open soon).

Bar

In the hotel there is a bar located on the ground floor. It is open during breakfast hours, from 7 to 10.

Difference in level/obstacles	no
Type of flooring	marble
Main door style	single hinged door
Opening direction	inwards
Shape of tables	square, rectangle
Position of table legs	central
Type of seats	chairs
Easy reading/braille menu	no
QR code menu available for tablets or smartphones	no
Height of counter	cm 122
Height of lowered counter	cm 117
Table service	no
Open 24 hours	no